

一般須知：

1. 「本公司」指英皇鐘錶珠寶(香港)有限公司。
2. 「標會」指在進行所有所需供款後換購珠寶產品或足金產品的程序。
3. 「標會額」指會員在完成所需供款後，可供標會的金額，該金額以會員開會籍當天所定的金額為準。
4. 「會籍有效期」指由會員開設英皇金會會籍之日起至會籍到期日止（包括首尾兩天）的兩年期間。
5. 「會籍到期日」指會員卡上所顯示的會籍到期月份當月的最後一天。
6. 英皇金會會籍將在會籍到期日自動終止。會員必須於會籍有效期內標會。如會員在會籍到期日後仍未標會，則視作該會員放棄該份會籍名下的所有供款及標會之權利。在這情況下，會員的所有供款將被沒收，且該會員無權索回任何供款。
7. 任何人士必須年滿 18 歲及持有香港/澳門身份證方可申請開設英皇金會會籍。
8. 英皇金會會籍不得轉讓。
9. 英皇金會會員卡如有任何塗改或殘缺不全，則當作無效。
10. 英皇金會會員卡如有損毀或遺失，請即聯繫分行報失，並攜同身份證明文件及供款收據前往本公司分行辦理補領會員卡手續。
11. 如會員未能供滿會籍（即未能完成 12 期供款）或欲中途退會，供款將不會以現金方式退回，會員只可在會籍有效期內換領價值相等於實際供款總值的貨品。同時，本公司亦將從供款扣除金額為港幣/澳門幣 200 元之行政費。
12. 英皇金會會籍只適用於港澳全線英皇珠寶分行。
13. 會員可於供滿會籍後續會。凡於標會時即時續會之會員可獲贈「續會禮品」。請注意，如會員於標會後才續會，則不會獲贈「續會禮品」。
14. 所有有關特別優惠、禮品及/或禮券的描述或說明均只供參考。各款式及設計的禮品按本公司之存貨供應送出，恕不設選擇及替換，會員不得就特別優惠、禮品及/或禮券提出異議。本公司就任何與領取特別優惠、禮品及/或禮券相關的爭議享有全權酌情決定權，並保留隨時取消任何特別優惠及/或禮品及禮券派發之權利。
15. 英皇金會會籍及所有標會交易及優惠均受載於本公司網站之條款及細則約束，詳情請參閱 <https://www.emperorwatchjewellery.com> 或向店員查詢。
16. 如根據本公司判斷（本公司享有絕對酌情決定權），禮券有損毀或經塗改則該禮券將被視作無效，且會員將不獲補發禮券。

供會須知：

1. 會員須在每個月的最後一日或以前親臨任何港澳英皇珠寶分行支付每月須供款的金額，該金額已列明於會員卡上。付款後該分行會即時發出供款收據。
2. 如會員於供款期間有 3 個月或以上未能供款，會籍將被視為終止。在這情況下，會員只

可在會籍有效期內換領實際供款總值(扣除金額為港幣/澳門幣 200 元之行政費後)之首飾。會員必須在 15 個月內供滿會籍，方可以標會額標會。

3. 英皇金會只接受現金或易辦事形式供款。
4. 供款時，會員必須出示會員卡或提供其姓名及登記電話以供本公司核對資料。
5. 會員應妥善保存供款卡、於供款後即時驗明供款卡上所述之銀碼及供款期數，並妥善保存所有單據，過後如有異議，本公司恕不負責。
6. 會員供款後，恕不設退款。

標會須知：

1. 完成 12 期供款後，會員必須在會籍有效期內親臨任何一間港澳英皇珠寶分行標會，並出示有效的身份證明文件、會員卡及第十二期供款收據。
2. 會員須一次性使用標會額，而且會員選擇標會的珠寶/足金產品總值必須等如或大於實際供款的價值，而標會額的餘額(如有)將被沒收及不設退款。會員可換取一件或以上的產品。若會員選擇的產品超過標會額，則須支付扣除標會額後可換領的珠寶/足金產品總值之餘額。
3. 標會可與適時優惠同時使用，包括英皇鐘錶珠寶會員購物優惠、推廣優惠及其他聯營優惠等(優惠禮券除外)。
4. 珠寶產品：標會只適用於換購珠寶成品，包括翡翠、珍珠、寶石、GIA、定價黃金、定價鉑金、K 金、鑽石。為免生疑問，標會不適用於手錶。
5. 足金產品(足金金粒、足金金條、足金金幣之消費除外)：標會只適用於換購計價黃金、足金人手造擺件、計價鉑金首飾及黃金電鑄產品。價格以最新飾金賣出價為準及另加佣金及手工費。
6. 會員就標會珠寶/足金產品的出售受本公司《銷售及售後服務條款及條件》約束，詳情請向店員查詢。
7. 如會員欲提早標會，則必須供滿 12 期會籍並於開會籍 6 個月後方可標會。
8. 如會員未供滿會籍而欲標會，會員只可在會籍有效期內以實際供款總值之金額標會，並須扣除行政費。

其他：

1. 本公司視其所保存的賬本及記錄為會員於英皇鐘錶珠寶金會供款、標會及/或任何就英皇鐘錶珠寶金會的任何交易的事實或事件的最確實證據。
2. 本公司保留隨時在有需要的情况下，無論有否作出通知或提供理由，而作出以下行為之權利：
  - I. 以類似價值的物品轉換或代替全部或部分之特別優惠、禮品及/或禮券；及/或
  - II. 更改或補充此條款及細則及/或取消、結束或終止英皇鐘錶珠寶金會會籍。除非另有

訂明，如本條款及細則與本公司網站([www.emperorwatchjewellery.com](http://www.emperorwatchjewellery.com))上所列的條款及細則存在任何差異，則以後者為準。

3. 本公司會按照網站([www.emperorwatchjewellery.com](http://www.emperorwatchjewellery.com))上的私隱政策收集、使用、披露或轉載會員個人資料。
4. 如會員不幸身亡，本公司保留要求遺產代理人提供遺囑認證及/或其他有關文件之原件以供驗證之用，遺產代理人及受益人應遵守本公司的相關程序來完成轉移授權流程。
5. 一經遞交申請表格，會員表示向本公司陳述、保證及承諾以下事項：
  - I. 會員已提交或將會提交所有本公司要求的資料及詳情；
  - II. 會員提供予本公司的所有資料及詳情是正確、完整及最新的（如申請被拒絕、其更新資料及詳情的責任將終止）；及
  - III. 會員已閱讀、明白、同意遵守，並有行為能力、權力及權限同意本條款及細則。
6. 如有任何爭議，本公司保留最終決定權。
7. 如本條款及細則的中文版與英文版有任何歧義，概以中文版本為準。
8. 本條款及細則將受香港特別行政區法律管轄，所有因本條款及細則而產生或與其有關的糾紛受香港法院的非專屬管轄權所管轄。

General Terms:

1. Our Company means Emperor Watch & Jewellery (HK) Company Limited.
2. Redemption/ Redeem means the redeeming of jewellery or pure gold products after all required instalment payments have been made.
3. Redemption Value means the amount available for Redemption after all required instalments have been paid and such amount shall be the value decided on the date of joining of membership.
4. Membership Validity Period means the period of two years commencing from the date of joining The Emperor Gold Club membership and ending on the Membership Expiration Date (both days inclusive).
5. Membership Expiration Date means the last day of the membership expiration month as shown on the membership card.
6. The Emperor Gold Club membership will be automatically terminated on the Membership Expiration Date. Members shall exercise their right of redemption within the Membership Validity Period. If a member fails to redeem by the Membership Expiry Date, such member shall be deemed to have disclaimed all of the instalment payments made under such membership and any rights to redemption. Under such circumstances, all instalment payments made will be forfeited and the member shall not be entitled to claim back any of the instalment payments made.
7. Any individual aged 18 or above who holds a Hong Kong Identity Card/ Macau Resident Identity Card is eligible to apply for membership under The Emperor Gold Club.
8. The Emperor Gold Club membership is not transferrable.
9. The Emperor Gold Club Membership card becomes invalid if it is in any way altered or seriously damaged.
10. In the event that The Emperor Gold Club membership cards are damaged or lost, members shall report the loss or damage to any branch immediately, and bring along their valid identity document and payment receipts to one of our branches to arrange for the issuance of replacement cards.
11. If members are unable to make instalments in full (i.e. failure to make full payment of the 12 instalments) or wish to terminate their membership at a date earlier than the Membership Expiry Date, members shall not be entitled to refund of instalments in cash, and shall only be entitled to redeem jewellery products at the value of the actual total payment amount during the course of the Membership Validity Period, and an administrative fee in the amount of HK/MOP 200 will be deducted from the instalment payments made.
12. The Emperor Gold Club membership only applies to all Emperor Jewellery Stores in Hong Kong and Macau.
13. Members can elect to renew their membership after all instalments have been paid for their existing membership. Members who elect to renew their membership at the time of Redemption shall be entitled to "Renewal Gift". Please note that if members elect to renew their membership after Redemption, they shall not be entitled to the aforesaid special offer.
14. All description of special offers, gifts and/or coupons are for references only. The style and design of the gifts are subject to availability, members may not choose, exchange or object to any of the special offers, gifts and/or coupons. Our Company shall have the sole discretion in relation to resolving disputes arising from the redemption of any of the special offers, gifts and/or coupon. Our Company reserves the right to cancel any special offers and/or cease any distribution of gifts and coupons anytime.
15. The Emperor Gold Club membership and all redemption transactions and privileges are subject to the terms and conditions stated on our Company's website. Please visit <https://www.emperorwatchjewellery.com> or enquire with our staff for details.
16. Coupons are invalid and will not be re-issued if, in our Company's absolute sole discretion, they are defaced or damaged.

Terms for instalment payments:

1. Members are required to make instalment payment in the amount stated on the membership card on or before last calendar day of each month in person at any of the Emperor Jewellery Store in Hong Kong and Macau. Receipts of instalment payments will be issued by the relevant branch upon receipt of payment.
2. If members default in making instalment payments for 3 months or more during the Membership Validity Period, the membership will be deemed to be terminated and such member shall only be entitled to redeem jewellery products at the value of the actual total payment of instalments (after deduction of an administration fee in the amount of HK/MOP 200). Members must pay all instalments in full within 15 months in order to make Redemptions at the Redemption Value.
3. Only cash or EPS payments are accepted for instalment payments.
4. Members must present their membership cards or provide their name and registered telephone number when making instalment payments for verification of their identity.
5. Please keep your contribution card in safe custody. Members shall immediately check the instalment

amount and number of instalments made stated thereon after an instalment is made, and shall keep all receipts for record. Our Company shall not be responsible for any disputes thereafter.

6. No refund can be made after instalment payments have been made.

Terms for redemption:

1. After 12 months of instalments have been fully paid, members must redeem jewellery items in person at any one of the Emperor Jewellery Store in Hong Kong or Macau by presenting valid proofs of identity, membership card and instalment payment receipt of the 12th instalment.
2. Members must use the Redemption Value in one transaction and the value of the jewellery products/ pure gold products which members intend to redeem must be equal or greater than the value of the actual total payment of installment. Members may redeem one or more products. Any remaining balance of the Redemption Value shall be forfeited and will not be refunded. If members choose products with a value higher than the Redemption Value of their membership, they shall pay the outstanding balance for the products after the deduction of the Redemption Value.
3. The redemption amount can be used in conjunction with other offers applicable from time to time, including Emperor Watch & Jewellery VIP Club shopping offers, promotional offers and other joint promotions etc., but excluding coupons.
4. Jewellery products: Only jewellery products including natural fei cui (jadeite), pearl, gemstone, GIA, fixed-price gold, fixed-price platinum, K-gold and diamonds are available for redemption. For the avoidance of doubt, watches are not available for redemption.
5. Gold products (excluding 999.9 fine gold nuggets, 999.9 fine gold bars and 999.9 fine gold coins): Only price-by-weight gold, 999.9 fine gold ornaments, price-by-weight platinum items and electroformed gold products are available for redemption; prices of such products will be calculated on the basis of the gold selling price at the time of Redemption (additional commission and labour charge will apply).
6. Resale of Redeemed jewellery items/ pure gold products, are subject to our Company's Terms and Conditions for Sales and After-Sales Services.
7. If members wish to make Redemptions at an earlier date, members must pay all 12 instalments in full and such early Redemption can only be made from the 7th month of the membership onwards.
8. If members have not paid all instalments but wish to make Redemptions, members may only Redeem jewellery products at the price of the actual total instalment amount paid. An administration fee will also be deducted.

Others:

1. The books and records kept by our Company shall constitute conclusive evidence of any facts or events relied upon by our Company concerning any instalment made, any Redemption and/or any dealings in relation to the membership for The Emperor Gold Club.
2. Our Company reserves the right to take the following measures at any time if necessary, whether with or without notice or provision of any reasons:
  - I. to exchange or replace all or part of the special offers, gifts and/or coupons with items of similar value; and/or
  - II. to amend or supplement these terms and conditions and/ or cancel, cease or terminate the membership of The Emperor Gold Club. Unless specifically stated otherwise, in the event of any inconsistencies between these terms and conditions and the terms and conditions as set out on our Company's website ([www.emperorwatchjewellery.com](http://www.emperorwatchjewellery.com)), the latter shall prevail.
3. Our Company will collect, use, disclose or transfer members' personal data in accordance with the Privacy Policy published on our website at [www.emperorwatchjewellery.com](http://www.emperorwatchjewellery.com).
4. In the event of death of a member, our Company reserves the right to request his/her personal representative to provide the original grant of probate and/or other relevant documents for verification purpose and the personal representative and beneficiary shall comply with our Company's related procedure to complete the transfer authorisation process.
5. By submitting an application form, each member represents, warrants and undertakes to our Company that:
  - I. the member has provided, or will provide, all information and details required by our Company;
  - II. all information and details provided by the member to our Company is and will at all times, be correct, complete and up to date (unless an application is rejected, in which case the obligation to update the information and details shall cease); and
  - III. the member has read, understood, agrees to comply with, and has the capacity, power, and

authority to agree to these terms and conditions.

6. In case of any dispute, our Company reserves the right of final decision.
7. In case of any discrepancies between the Chinese version and English version of these terms and conditions, the Chinese version shall prevail.
8. These terms and conditions shall be governed by the laws of the Hong Kong Special Administrative Region. All disputes arising from or related to these terms and conditions shall be subject to the non-exclusive jurisdiction of the Hong Kong courts.